

The driver's seat to telecom savings

Leveraging the detailed billing data available in Convergence's TEMExpert business Intelligence software, Convergence performs historical and recurring audits as a service available in the Convergence TEM Solutions Professional Services portfolio.

A telecommunication audit is an assessment of an organizations telecommunication environment. The purposes of a telecommunication audit are to ensure:

- Validation
- Security
- Policy compliance
- Cost efficiency
- Service effectiveness
- Telecommunications support of business objectives

An audit includes all types of telecommunications: fixed voice, mobile voice and data, data communications, video, conferencing, inventory, etc.

In each of these areas, Convergence experts dig deep in the history of your telecom records to uncover billing errors and determine savings opportunities.

Convergence has developed a dedicated audit application, TEMAuditor Workbench to automate the auditing processes and increase the efficiency of telecom auditors.

TEMAuditor Workbench: supports telecom analysts in invoice validation and optimization assignments prior to the deployment of a TEM solution and during recurring deep validation and optimization processes.

TEMAuditor Workbench provides in 4 applications:

- [TEMIntegrator](#) : allows import and/or integration of electronic bills and prototyping for new electronic bills, prior to support in the BillIntelligence™ supported invoice library.
- [TEMValidator](#) : allows validation of invoices against applicable rate plans, inventory and contracts.
- [TEMOptimizer](#) : allows optimization of services within the applicable rate plans, inventory and current user profiles.
- [TEMSimulator](#) : allows simulation of rate plans, including What-If analysis

TEMAuditor Workbench leverages Convergence's TEMExpert Business Intelligence software and works as a front end application against the detailed invoice data available in the TEMExpert Data Warehouse.

[Contact us](#) for more information about Convergence TEMAuditor Workbench